



Call Details

Dec 2025

	Nov	Dec	Dec 2024
Total Calls	97	97	126
Billed Calls	76	69	60
Billed Amounts (69) \$95,295.90	Non (23) \$35,004.40 Res (46) \$60,291.50		

	Nov	Dec	Dec 2024
Trinity Stand Bys	1	3	25
Life Stand Bys	0	0	0
Fire Stand By	1	1	0
Calls out of Area	25	31	63

Break down by Area	Calls		
	Nov	Dec	Dec 2024
Blue Lake Twp	13	17	19
City of Whitehall	14	6	9
City of Montague	26	22	20
Fruitland Twp.	0	3	0
Whitehall Twp.	16	15	12
Montague Twp.	9	7	8
White River	8	5	4
Oceana	11	7	7
Other Muskegon County	10	15	47



WHITE LAKE AMBULANCE AUTHORITY



Time Break Down

	Nov	Dec	Dec 2024
0000-0800	31	22	16
0800-1600	28	39	78
1600-0000	38	36	32

Stand By #s for us while both WLAA ambulances were on calls

	Nov	Dec	Dec 2024
Trinity EMS			5
Life EMS			3
Scramble Crews Filled	1	2	2

Medic 43 43 calls 42 54 calls 40 0 calls 41 0 calls

Average Response time for <u>all</u> Calls	12.29 mins	10.10 mins
Average Response time for WLAA Calls	10.02 mins	9.95 min
Average Response time for Pri 1 Calls	9.76 mins	9.75 min

[illegible]



WHITE LAKE AMBULANCE AUTHORITY



Dec. Meetings Director Attended

12/1	Internet down at Whitehall station met IT
12/10	Met with Crews about Safety of Whitehall station
12/3	Protocol Workgroup
12/3	PSRO Workgroup
12/4	Fruitland Committee Meeting
12/10	WMRMCC Meeting
12/15	TIMS Safety Meeting
12/17	Stop the Bleed Class at Montague High School
12/17	WLAA Board Meeting
12/17	Regional Pharmacy
12/18	Epic Medic Practical Training
12/18	CPR at High School Crews did without me due to Epic class
12/18	Region 6 Executive Meeting
12/18	Region 6 General Meeting
12/31	Plumber to Whitehall Station



WHITE LAKE AMBULANCE AUTHORITY



Call Notes

Monday was our busiest day with 25% of the calls.

Response

Lights and sirens	42
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No lights and sirens	55
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Transported patients.

Lights and Sirens	3
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No lights and sirens	67
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Gerber	4	Trinity Shelby	2
Hospice	1	Trinity Musk.	63

Lakeshore to Mercy transfers	7
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Average Gross Payment	\$ 491.49
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Transfer Gross Payment	\$ 766.84
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