



## Call Details

### Dec 2025

	<u>Nov</u>	<u>Dec</u>	<u>Dec 2024</u>
<b>Total Calls</b>	<b>97</b>	<b>97</b>	<b>126</b>
<b>Billed Calls</b>	<b>76</b>	<b>69</b>	<b>60</b>
Billed Amounts (69) \$95,295.90	Non (23) \$35,004.40	Res (46) \$60,291.50	

	<u>Nov</u>	<u>Dec</u>	<u>Dec 2024</u>
Trinity Stand Bys	1	3	25
Life Stand Bys	0	0	0
Fire Stand By	1	1	0
<u>Calls out of Area</u>	<u>25</u>	<u>31</u>	<u>63</u>

<u>Break down by Area</u>	<u>Calls</u>		
	<u>Nov</u>	<u>Dec</u>	<u>Dec 2024</u>
Blue Lake Twp	13	17	19
City of Whitehall	14	6	9
City of Montague	26	22	20
Fruitland Twp.	0	3	0
Whitehall Twp.	16	15	12
Montague Twp.	9	7	8
White River	8	5	4
Oceana	11	7	7
Other Muskegon County	10	15	47



# WHITE LAKE AMBULANCE AUTHORITY



## Time Break Down

	Nov	Dec	Dec 2024
0000-0800	31	22	16
0800-1600	28	39	78
1600-0000	38	36	32

## Stand By #s for us while both WLAA ambulances were on calls

	Nov	Dec	Dec 2024
Trinity EMS			5
Life EMS			3
Scramble Crews Filled	1	2	2

Medic 43 43 calls 42 54 calls 40 0 calls 41 0 calls

Average Response time for all Calls 12.29 mins 10.10 mins

Average Response time for WLAA Calls 10.02 mins 9.95 min

Average Response time for Pri 1 Calls 9.76 mins 9.75 min



## WHITE LAKE AMBULANCE AUTHORITY





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## Dec. Meetings Director Attended

- 12/1 Internet down at Whitehall station met IT
- 12/10 Met with Crews about Safety of Whitehall station
- 12/3 Protocol Workgroup
- 12/3 PSRO Workgroup
- 12/4 Fruitland Committee Meeting
- 12/10 WMRMCC Meeting
- 12/15 TIMS Safety Meeting
- 12/17 Stop the Bleed Class at Montague High School
- 12/17 WLAA Board Meeting
- 12/17 Regional Pharmacy
- 12/18 Epic Medic Practical Training
- 12/18 CPR at High School Crews did without me due to Epic class
- 12/18 Region 6 Executive Meeting
- 12/18 Region 6 General Meeting
- 12/31 Plumber to Whitehall Station



## WHITE LAKE AMBULANCE AUTHORITY

### Call Notes

Monday was our busiest day with 25% of the calls.

#### Response

Lights and sirens 42

No lights and sirens 55

Transported patients.

Lights and Sirens 3

No lights and sirens 67

Gerber 4 Trinity Shelby 2

Hospice 1 Trinity Musk. 63

Lakeshore to Mercy transfers 7

Average Gross Payment \$ 491.49

Transfer Gross Payment \$ 766.84